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| EXAMINER |
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PATEL, CHANDRAHAS B

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| ART UNIT | PAPER NUMBER |
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2464

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ELECTRONIC

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

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|------------------------------|--------------------------------------|--------------------------------------|--|
| Office Action Summary | Application No. 10/645,283 | Applicant(s) GIBBS, FRASER | |
| | Examiner Chandrabhas Patel | Art Unit 2464 | |

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) ☒ Responsive to communication(s) filed on 10 June 2006.
- 2a) ☐ This action is **FINAL**. 2b) ☒ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) ☒ Claim(s) 1,4-21,24 and 27-56 is/are pending in the application.
- 4a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 5) ☐ Claim(s) _____ is/are allowed.
- 6) ☒ Claim(s) 1,4-21,24 and 27-56 is/are rejected.
- 7) ☐ Claim(s) _____ is/are objected to.
- 8) ☐ Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on _____ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 12) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All b) ☐ Some * c) ☐ None of:
- ☐ Certified copies of the priority documents have been received.
 - ☐ Certified copies of the priority documents have been received in Application No. _____.
 - ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

- | | |
|--|---|
| 1) <input checked="" type="checkbox"/> Notice of References Cited (PTO-892) | 4) <input type="checkbox"/> Interview Summary (PTO-413) |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) | Paper No(s)/Mail Date. _____ |
| 3) <input type="checkbox"/> Information Disclosure Statement(s) (PTO/SB/08) | 5) <input type="checkbox"/> Notice of Informal Patent Application |
| Paper No(s)/Mail Date _____ | 6) <input type="checkbox"/> Other: _____ |

DETAILED ACTION

Response to Arguments

1. Applicant's arguments, see pages 2-4 filed 6/10/2009, with respect to claims 1, 24, 41 and 51 have been fully considered and are persuasive. The rejection of 4/16/2009 has been withdrawn.

Claim Rejections - 35 USC § 103

2. The text of those sections of Title 35, U.S. Code not included in this action can be found in a prior Office action.
3. Claims 1, 4-7, 9, 13, 16, 17, 20, 24, 27-29, 33, 37, 39, 41-44, 46, 48, 49 rejected under 35 U.S.C. 103(a) as being unpatentable over Madour et al. (USPN 6,904,025) in view of Das et al. (USPN 7,039,404) and Darby (USPN 6,954,791).

Regarding claim 1, Madour teaches a method of managing communications between a mobile device and a wireless network **[Abstract]**, comprising: establishing a first general packet radio service (GPRS) mobile management (MM) context for the mobile device to enable communication with the wireless network **[Fig. 1, 100, Col. 3, lines 37-45]**; queuing a first set of data in a local data store associated with the first GPRS MM context **[Col. 5, lines 62-63]**; making a decision to establish a second GPRS MM context to re-establish communication with the wireless network **[Fig. 4, 430, 435, user equipment makes second GPRS context with SGSN to create a new context]**; deleting the first set of data associated with the first GPRS MM context **[Fig. 4, 405, first set of context data is deleted]**; and queuing a second set of data in the local data

store associated with the second GPRS MM context **[Fig. 4, 440, second set of data is associated by creating a new context]**.

However, Madour does not teach terminating the first GPRS MM context while the mobile device is out of network coverage of any GPRS wireless network; and the first set of data includes one or more information transfer data frames that include user data, the user data including at least one of email data, calendar data, voice mail data, and task item data.

Das teaches teach terminating the first GPRS MM context while the mobile device is out of network coverage of any GPRS wireless network **[Col. 6, lines 41-46, terminates GPRS context if mobile is out of network coverage area]**. Darby teaches the first set of data includes one or more information transfer data frames that include user data, the user data including at least one of email data, calendar data, voice mail data, and task item data **[Col. 4, lines 8-17]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to terminate the GPRS context when the mobile is out of network coverage so that the GPRS interface can be deactivated **[Col. 6, lines 41-46]** and delete the e-mail data so that erroneous e-mail messages are not retrieved **[Col. 4, lines 23-32]**.

Regarding claim 4, Madour teaches the first set of data associated with the first GPRS context includes network control data **[Col. 3, lines 37-42]**.

Regarding claim 5, Madour teaches the first set of data associated with the first GRPS context includes a GPRS detach request **[Fig. 4, 400]**.

Regarding claim 6, Madour teaches the first set of data associated with the first GRPS context includes a GPRS detach type **[Col. 6, lines 10-14, detach type is attach to new network and delete old data]**.

Regarding claim 7, Madour teaches the detach type includes a GPRS detach **[Col. 6, lines 15-17]**.

Regarding claims 9 and 29, Madour teaches the first set of data includes a mobile device identifier **[Col. 6, lines 61-66]**.

Regarding claim 13, Madour teaches the second set of data includes a GPRS attach request **[Fig. 4, 415]**.

Regarding claim 16, Madour teaches the second set of data includes an attach type **[Col. 6, lines 26-29]**.

Regarding claim 17, Madour teaches the decision to terminate the first GPRS context is made by a mobile device user **[Fig. 13, 1315]**.

Regarding claims 20, Madour teaches the decision to establish the second GPRS context is made by a mobile device user **[Fig. 13, 1315]**.

Regarding claim 24, Madour teaches a method for managing communications between a mobile device and a wireless network **[Abstract]**, comprising: establishing a first packet data protocol (PDP) context for a mobile device to establish communication with the wireless network **[Fig. 1, 100, Col. 3, lines 37-45]**; queuing a first set of data in a local data store associated with the first PDP context **[Col. 5, lines 62-63]**; making a decision to establish a second PDP context to re-establish communication with the wireless network **[Fig. 4, 430, 435, user equipment makes second context with**

SGSN to create a new context]; deleting the first set of data associated with the first PDP context **[Fig. 4, 405, first set of context data is deleted]**; and queuing a second set of data in the local data store associated with the second PDP context **[Col. 6, lines 8-10, the transferred data has to be buffered]**.

However, Madour does not teach terminating the first PDP context while the mobile device is out of network coverage of any wireless data network; and the first set of data includes one or more information transfer data frames that include user data, the user data including at least one of email data, calendar data, voice mail data, and task item data.

Das teaches teach terminating the first PDP context while the mobile device is out of network coverage of any wireless data network **[Col. 6, lines 41-46, terminates context if mobile is out of network coverage area]**. Darby teaches the first set of data includes one or more information transfer data frames that include user data, the user data including at least one of email data, calendar data, voice mail data, and task item data **[Col. 4, lines 8-17]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to terminate the PDP context when the mobile is out of network coverage so that the GPRS interface can be deactivated **[Col. 6, lines 41-46]** and delete the e-mail data so that erroneous e-mail messages are not retrieved **[Col. 4, lines 23-32]**.

Regarding claim 27, Madour teaches the first set of data associated with the first PDP context includes network control data **[Col. 3, lines 37-42]**.

Regarding claim 28, Madour teaches the first set of data associated with the first PDP context includes a GPRS detach request **[Fig. 4, 400]**.

Regarding claim 33, Madour teaches the second set of data includes an activate PDP context request **[Fig. 4, 435]**.

Regarding claim 37, Madour teaches the decision to terminate the first PDP context is made by a mobile device user **[Fig. 13, 1315]**.

Regarding claim 39, Madour teaches the decision to establish the second PDP context is made by a mobile device user **[Fig. 13, 1315]**.

Regarding claim 41, Madour teaches a method of managing communications between a mobile device and a wireless network **[Abstract]**, comprising: establishing a first communication link between the mobile device and the wireless network **[Col. 3, lines 37-45]**; detecting that the mobile device is out-of-coverage **[Fig. 5, mobile device is out-of-coverage with respect to SGSN₁ and SGSN₁]**; terminating the first communication link **[Fig. 13, 1315 shows device is in non-communicative state with respect to network 1, Col. 6, lines 1-4]**; queuing data in the mobile device relating to the first communication link **[Col. 5, lines 62-63]**; receiving instructions to establish a second communication link between the mobile device and the wireless network **[Fig. 13, 1300]**; and deleting from the mobile device the queued data relating to the first communication link **[Fig. 4, 405, first set of context data is deleted]**; the first and second communication links being to the same wireless network **[Fig. 4, Wireless network is same since HLR is controlling everything]**.

However, Madour does not teach detecting that the mobile device is out-of-coverage with any wireless network; terminating the first communication link; and the first set of data includes one or more information transfer data frames that include user data, the user data including at least one of email data, calendar data, voice mail data, and task item data.

Das teaches detecting that the mobile device is out-of-coverage with any wireless network; and terminating the first communication link **[Col. 6, lines 41-46, terminates GPRS context if mobile is out of network coverage area]**. Darby teaches the first set of data includes one or more information transfer data frames that include user data, the user data including at least one of email data, calendar data, voice mail data, and task item data **[Col. 4, lines 8-17]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to terminate the wireless link when the mobile is out of network coverage so that the GPRS interface can be deactivated **[Col. 6, lines 41-46]** and delete the e-mail data so that erroneous e-mail messages are not retrieved **[Col. 4, lines 23-32]**.

Regarding claim 42, Madour teaches the wireless network is a general packet radio service (GPRS) network **[Col. 3, lines 2-8]**.

Regarding claim 43, Madour teaches the first communication link includes a general packet radio (GPRS) service mobile management context for the mobile device **[Col. 5, lines 42-44, communication link is a GPRS context since the invention is in a GPRS environment]**.

Regarding claim 44, Madour teaches the first communication link includes a packet data protocol (PDP) context for the mobile device **[Col. 3, lines 37-42]**.

Regarding claims 46, Madour teaches the instructions to establish a second communication link is received from a mobile device user **[Fig. 13, 1315]**.

Regarding claim 48, Madour teaches prior to terminating the first communication link, receiving instructions to terminate the first communication link **[Fig. 13, 1315, user equipment notifies to hand-off which is an instruction to terminate first communication link]**.

Regarding claim 49, Madour teaches the instructions to terminate the first communication link is received from a mobile device user **[Fig. 13, 1315]**.

4. Claims 8, 18, 21, 38, 40, 47, 50-52, 54-56 are rejected under 35 U.S.C. 103(a) as being unpatentable over Madour et al. (USPN 6,904,025) in view of Das et al. (USPN 7,039,404) and Darby (USPN 6,954,791) and in further view of Himmel et al. (USPN 7,080,405).

Regarding claim 8, the references teach a method as discussed in rejection of claim 5.

However, the references do not teach the first set of data includes a mobile device status flag.

Himmel teaches the first set of data includes a mobile device status flag **[Abstract]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to include a mobile device status flag so that improper I/O operation with the current power can be determined **[Abstract]**.

Regarding claim 18, the references teach the method as discussed in rejection of claim 1.

However, the references do not teach a decision to terminate the first GPRS context is made by a software module resident on the mobile device.

Himmel teaches a decision to terminate the first GPRS context is made by a software module resident on the mobile device **[Col. 3, lines 45-53, if I/O operation is not allowed the connection will be terminated]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to have software module make a decision to terminate the GPRS context so that proper status flags can be checked by software module **[Col. 3, lines 45-53]**.

Regarding claim 21, the references teach the method as discussed in rejection of claim 21.

However, the references do not teach the decision to establish the second GPRS context is made by a software module resident on the mobile device.

Himmel teaches the decision to establish the second GPRS context is made by a software module resident on the mobile device **[Col. 3, lines 57-64]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to establish the second GPRS context based on software's

decision on the mobile device so that various handheld devices could make such decisions **[Col. 7, lines 20-22]**.

Regarding claim 38, the references teach the method as discussed in rejection of claim 24.

However, the references do not teach a decision to terminate the first PDP context is made by a software module resident on the mobile device.

Himmel teaches a decision to terminate the first PDP context is made by a software module resident on the mobile device **[Col. 3, lines 45-53, if I/O operation is not allowed the connection will be terminated]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to have software module make a decision to terminate the PDP context so that proper status flags can be checked by software module **[Col. 3, lines 45-53]**.

Regarding claim 40, the references teach the method as discussed in rejection of claim 24.

However, the references do not teach the decision to establish the second PDP context is made by a software module resident on the mobile device.

Himmel teaches the decision to establish the second PDP context is made by a software module resident on the mobile device **[Col. 3, lines 57-64]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to establish the second PDP context based on software's decision

on the mobile device so that various handheld devices could make such decisions [**Col. 7, lines 20-22**].

Regarding claim 47, the references teach the method as discussed in rejection of claim 41.

However, the references do not teach the instructions to establish a second communication link is received from a program executing on the mobile device user.

Himmel teaches the instructions to establish a second communication link is received from a program executing on the mobile device user [**Col. 3, lines 57-64**].

It would have been obvious to one of ordinary skill in the art at the time the invention was made to receive instructions to establish a second communication link from a program executing on the mobile device user so that various handheld devices could make such decisions [**Col. 7, lines 20-22**].

Regarding claim 50, the references teach the method as discussed in rejection of claim 49.

However, the references do not teach the instructions to terminate the first communication link are received from a program executing on the mobile device user.

Himmel teaches instructions to terminate the first communication link are received from a program executing on the mobile device user [**Col. 3, lines 45-53, if I/O operation is not allowed the connection will be terminated**].

It would have been obvious to one of ordinary skill in the art at the time the invention was made to receive instructions to terminate the first communication link from

a program executing on the mobile device user so that proper status flags can be checked by software module **[Col. 3, lines 45-53]**.

Regarding claim 51, Himmel teaches a mobile device for use in a wireless network **[Fig. 4, 140]**, comprising: a memory subsystem **[Fig. 4, 24]**; a communication subsystem operable to transmit and receive data over the wireless network **[Fig. 4, 128, 130]**; a processing subsystem coupled to the memory subsystem and the communication subsystem and operable to store and retrieve data in the memory subsystem, to execute instructions stored in the memory subsystem, and to cause the communication subsystem to transmit and receive data over the wireless network **[Fig. 4, 22, Col. 4, lines 52-58]**; and executable network management program code stored in the memory subsystem and comprising instructions operable to cause the mobile device to perform the method of mobile communication **[Col. 5, lines 35-43]**.

However, Himmel does not teach the method of claim 41.

The references teach the method of claim 41 as discussed above.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to have mobile device with memory subsystem that performs the method of claim 41 so that operating system configured to execute the method can be stored in memory **[Col. 5, lines 29-30]**.

Regarding claim 52, the references teach the wireless network is a general packet radio service (GPRS) network **[Col. 3, lines 2-8]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to have a GPRS network since it's a typical IP based network [**Col. 1, lines 18-22**].

Regarding claim 54, Himmel further teaches the memory subsystems includes a flash memory device and a random access memory device [**Col. 5, lines 26-29**].

Regarding claim 55, Himmel further teaches the network management code is stored in the flash memory device [**Col. 5, lines 35-36**].

Regarding claim 56, Himmel further teaches the data is queued in the RAM device [**Col. 3, lines 45-49**].

5. Claims 10-12, 30-32 are rejected under 35 U.S.C. 103(a) as being unpatentable over Madour et al. (USPN 6,904,025) in view of Himmel et al. (USPN 7,080,405), Das et al. (USPN 7,039,404) and Darby (USPN 6,954,791) as applied to claim 8 and 29 above, and further in view of Lupien et al. (USPN 6,463,055).

Regarding claim 10-12, 30-32, the references teach a method as discussed in rejection of claim 8 and claim 29.

However, the references do not teach the first data set includes

(Claims 10, 30) an international mobile subscriber identity (IMSI);

(Claim 11, 31) a packet temporary mobile subscriber identity (P-TMSI);

(Claim 12, 32) a temporary logical link identifier (TLLI).

Lupien teaches the first data set includes

(Claim 10, 30) an international mobile subscriber identity (IMSI) [**Col. 7, lines 41-56**];

(Claim 11, 31) a packet temporary mobile subscriber identity (P-TMSI) [**Col. 9, lines 9-14**];

(Claim 12, 32) a temporary logical link identifier (TLLI) [**Col 9, lines 9-14**].

It would have been obvious to one of ordinary skill in the art at the time the invention was made for first data set to include IMSI, P-TMSI and TLLI so that GPRS context can be established [**Col. 9, lines 9-14**].

6. Claims 14, 15 are rejected under 35 U.S.C. 103(a) as being unpatentable over Madour et al. (USPN 6,904,025) in view of Das et al. (USPN 7,039,404) and Darby (USPN 6,954,791) and in further view of Lupien et al. (USPN 6,463,055).

Regarding claims 14, 15, the references teach the method as discussed in rejection of claim 13.

However, the references do not teach the second data set includes

(Claim 14) an international mobile subscriber identity (IMSI);

(Claim 15) a packet temporary mobile subscriber identity (P-TMSI).

Lupien teaches the first data set includes

(Claim 14) an international mobile subscriber identity (IMSI) [**Col. 7, lines 41-56**];

(Claim 15) a packet temporary mobile subscriber identity (P-TMSI) [**Col. 9, lines 9-14**].

It would have been obvious to one of ordinary skill in the art at the time the invention was made for first data set to include IMSI, P-TMSI and TLLI so that GPRS context can be established **[Col. 9, lines 9-14]**.

7. Claim 19 is rejected under 35 U.S.C. 103(a) as being unpatentable over Madour et al. (USPN 6,904,025) in view of Das et al. (USPN 7,039,404), Darby (USPN 6,954,791) and Himmel et al. (USPN 7,080,405) as applied to claim 18 above, and further in view of Hachimura et al. (USPN 7,139,585).

Regarding claim 19, the references teach a method as discussed in rejection of claim 18.

However, the references do not teach the GPRS context is terminated based on the expiration of a software timer.

Hachimura teaches the GPRS context is terminated based on the expiration of a software timer **[Col. 4, lines 60-67]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to terminate GPRS context based on the expiration of a software timer so that it could be determined when to terminate the connection **[Col. 16, lines 32-36]**.

8. Claims 34-36 are rejected under 35 U.S.C. 103(a) as being unpatentable over Madour et al. (USPN 6,904,025) in view of Das et al. (USPN 7,039,404) and Darby (USPN 6,954,791) and in further view of Muhonen (USPN 7,197,034).

Regarding claim 34, the references teach the method as discussed in rejection of claim 33.

However, the references do not teach the second set of data includes a network service point access identifier (NSAPI).

Muhonen teaches the second set of data includes NSAPI **[Col. 6, lines 15-18]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made for the second set of data to include a NSAPI so that mobile station can bind to various PDP addresses **[Col. 5, lines 13-15]**.

Regarding claim 35, the references teach the method as discussed in rejection of claim 33.

However, the references do not teach the second set of data includes a PDP value.

Muhonen teaches the second set of data includes a PDP value **[Col. 6, lines 15-18]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made for the second set of data to include a PDP value so that mobile station can bind to various PDP addresses depending on the parameter values **[Col. 5, lines 13-15]**.

Regarding claim 36, the references teach the method as discussed in rejection of claim 33.

However, the references do not teach the second set of data includes a PDP address.

Muhonen teaches the second set of data includes a PDP address **[Col. 6, lines 15-18]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made for the second set of data to include a PDP address so that mobile station can bind to various PDP addresses depending on the parameter values **[Col. 5, lines 13-15]**.

9. Claim 45 is rejected under 35 U.S.C. 103(a) as being unpatentable over Madour et al. (USPN 6,904,025) in view of Das et al. (USPN 7,039,404) and Darby (USPN 6,954,791) and in further view of and Ludwig et al. (USPN 6,816,471, Herein as Ludwig).

Regarding claim 45, the references teach a method as discussed in rejection of claim 41.

However, the references do not teach queuing data in the mobile device relating to the second communication link.

Ludwig teaches queuing data in the mobile device relating to the second communication link **[Col. 9, lines 19-26]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to queue data in the mobile device so that only resegmentation on data will have to be done **[Col. 9, lines 19-26]**.

10. Claim 53 is rejected under 35 U.S.C. 103(a) as being unpatentable over Madour et al. (USPN 6,904,025) in view of Das et al. (USPN 7,039,404), Darby (USPN 6,954,791) and Himmel et al. (USPN 7,080,405) as applied to claim 52 above, and further in view of Waugh (USPN 6,104,928).

Regarding claim 53, the references teach a mobile device as discussed in rejection 52.

However, the references do not teach a subscriber identity module (SIM) coupled to the processing subsystem and operable to store network identification information for the mobile device; wherein the processing subsystem is operable to retrieve the network identification information stored in the SIM.

Waugh teaches a subscriber identity module (SIM) coupled to the processing subsystem and operable to store network identification information for the mobile device **[Col. 6, lines 43-48]**; wherein the processing subsystem is operable to retrieve the network identification information stored in the SIM **[Col. 6, lines 58 – 67 - Col. 7, lines 1-20]**.

It would have been obvious to one of ordinary skill in the art at the time the invention was made to have SIM coupled to processing system where processing system retrieves the network ID from SIM so that verification of the subscriber can be done to prevent access of unregistered users **[Col. 6, lines 60-62]**.

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Chandrahas Patel whose telephone number is

Art Unit: 2464

(571)270-1211. The examiner can normally be reached on Monday through Thursday 7:30 to 17:00 EST.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Ricky Ngo can be reached on 571-272-3139. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Ricky Ngo/
Supervisory Patent Examiner, Art
Unit 2464

/Chandahas Patel/
Examiner, Art Unit 2464